

Marlow Town Offices
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COVID 19: RESOURCE LEAFLET

We are bulk mailing this leaflet to ensure every resident is informed on the latest developments regarding COVID 19. The situation literally changes by the hour. Up-to-date information will continue to be posted on the town website www.marlownh.gov, on Facebook pages 'I Like Marlow' and 'The Marlow NH Post' as well as on a COVID 19 dedicated noticeboard outside the Town Office. If you want to be added to an email list to be informed of any updates please email us at marlowtownoffice@marlownh.gov. The Town of Marlow is following state and federal directives and guidelines. Reducing our employees and community member's exposure and risk associated with the spreading of the COVID-19 virus and therefore maintaining the continuity of operations is our priority. The Town Office and all town buildings, with the exception of the Transfer Station, are now closed to the public other than by appointment. Town employees, however, are still working and can be contacted at **446-2245 Ext 1**. Messages are checked regularly including evenings and weekends. You can also email us at marlowtownoffice@marlownh.gov or schedule an in person appointment if the matter is urgent, however please note that if you are sick, or showing symptoms associated with any illness, we cannot meet you in person. We are here to assist and support you during these challenging times and encourage you to call or email us with any questions.

TOWN DEPARTMENT HOURS: In order to minimize direct contact between persons the following departments have restricted their public hours:

Monday Select Board - will still continue to meet as usual to sign checks and process paperwork. The Town Office will follow the Federal guideline of no more than 10 people meeting in one place as well as social distancing. Therefore, if you need to meet with the Select Board please make an appointment to be placed on the agenda. We are looking into options for people to remotely observe and participate in these meetings.

Town Clerk's Office – closed until further notice. For new motor vehicle transactions, temporary plates issued February 26 or later have been extended until April 30, 2020. Renewals must be completed by mail. Emergency appointments can be made for Wednesday or Thursday mornings by calling **446-2245 Ext. 1**.

Tax Collector – closed until further notice. Tax payments can be mailed or put in the drop box on the porch in front of the Town Office. Appointments can be made by calling **446-2245 Ext 1**.

Transfer Station – open as normal. Attendants have been advised not to touch garbage and will wear disposable gloves when taking payment. Please do not enter their office; it is strictly employee only. At the end of this week there is a conference call taking place regarding the operation of recycling stations so there may be further changes. Such changes will be notified as previously detailed. In addition, notices will be posted at the Transfer Station.

Marlow Library - closed to patrons; all programming has been postponed. However, those with limited internet can use the library's Wi-Fi outside Jones Hall: Network - Marlow Library, Password - MarlowTownLibrary12. While closed to the public, the library can still fill book requests. The library's online catalogue is accessible through the link on www.marlownh.gov, where you can place a hold on a title. You can also call **446-3466** and leave a message. The Library is still able to get books from the Keene Public Library. The library will let you know when your request is ready and arrange curb side pickup. NH Downloadable Books is still a great choice for those looking for audio and eBooks. If you need access to this platform please contact the Library.

ASSISTANCE TO THE COMMUNITY

Marlow Police - Please let Chief Fay know if you or someone you know would benefit from a wellness check by contacting Jacqui Fay at **446-2245 Ext 1** with the name, address and telephone number of the person requiring a weekly check-in. Chief Fay will make an effort to check in with people while out on patrol and will get anything you may need if you are unable to leave your home.

John D. Perkins, Sr. Academy of Marlow - although school is not in session, the principal and teachers are working and can be reached on weekdays between 8am to 4pm by phone at **446-3307** to answer any school-related issues or concerns.

Marlow Neighborhood Food Group - a joint effort by the Church, Odd Fellows, Perkins Academy, Feeding Tiny Tummies, and the Town of Marlow. The Food pantry operates out of the Chapel (white building on the pond) on Saturdays from 10 am to 12 noon. It is well stocked with food items including milk, eggs, breads, fresh produce, meats and lots of non-perishable items. This is open to anyone who is in need. Deliveries also available. Call one of the following for more information: Sharon Davis **446-7064**, John Luke **446-3380**, Perkins Academy **446-3307**, Ellen Reed **446-3261**, or the Town Office **446-2245 Ext 1**.

Garden Initiative - we are working on a program to encourage people to plant a garden this year. It is still in the planning stages, but we plan to have starter plants and seeds available to help people get started, possibly with online gardening advice. Please stay tuned for more information.

Church - Marlow United Methodist Church (UMC) is here for all residents of Marlow, regardless of their faith background. UMC will provide extra food resources and support other local community organizations, helping with child and senior meals. It also offers services on Facebook live (archived on its web page). Pastor Todd Layton (phone: **770-605-6669**, email: todd.layton@allscripts.com) is available to talk to anyone during this time. All counseling is free, confidential and protected under clergy/parishioner guidelines.

Marlow Animal Emergency & Resource Group (MAERG) - is a Town of Marlow animal resource group dedicated to providing information and support for animals and their owners during local emergencies and disasters. We are presently gathering names of groups that can offer help to animal owners who may be affected by the COVID-19 virus. For further information contact: Deb Monte at **446-7021**.

USEFUL RESOURCES

For general questions on COVID-19, **call 2-1-1**. After reaching the phone menu, select the 'COVID' option to reach a live operator. 211 NH is available 24/7 for NH residents. It provides callers with the most up-to-date resources they need from specially trained information and referral specialists. Callers should expect to wait a while to reach an operator.

If you have symptoms (fever, cough or shortness of breath), do not show up to your physician's office. Call them by phone first. If it's an emergency, call 911.

Please note that some health insurance providers are now allowing a onetime early prescription refill.

STATE AND FEDERAL WEBSITES

New Hampshire Division of Public Health Services (NH DPHS): <https://www.nh.gov/covid19/>

Provides all relevant Information on COVID-19 in New Hampshire

Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

The above site has just about everything you need to know about COVID 19 with a wealth of resources.

Unfortunately, there are scams going on related to this health emergency. Please be cautious of unsolicited phone calls and do not click links or attachments from unsolicited emails. Agencies like Social Security, Medicare and the IRS do not call asking for information, they correspond by mail.

Marlow, Cheshire County and the state have been planning on how to deal with a major health emergency public health emergency for many years. In 2008, Marlow developed and tested a Point of Dispensing Plan should the need arise for the mass dispensing of medications in a rapid and precise fashion while maintaining a safe environment for the staff and public. As we face this public health emergency, we will draw on these plans and continue to learn. We also know that we will need lots of volunteers. Possible roles include answering phones and making welfare calls (by phone) to name a few. If you are interested in volunteering, please contact the Town Office at **603-446-2245 Ext 1**. We will then add your name to our database.